

Professional Development for Managers and Employees

WHAT'S TRUST GOT TO DO WITH IT?

Everything.

How are you building trust capital with team members?

Just one in three employees in Gallup's global database strongly agree that they trust the leadership of their organization. At a time when organizations need employee involvement, trust levels are low and people are disengaged. What can managers, supervisors and team leaders do to regain trust? The content of this program provides realistic and practical steps for rebuilding that trust and gaining employee involvement.

We will discuss the following practices of trust building:

- Be open and honest - Let people know what's going on. Don't hide bad news.
- Be credible - Do what you say you're going to do. Be true to your word.
- Be humble - Ask for help when you need it. Admit you don't know everything.
- Be competent - Know your job. Do it in a way that sets the standard for everyone.
- Be generous - Give praise and credit to the people who deserve it.

Trust-building behaviors must be ongoing. Rebuilding trust also requires time and consistency. Trust is like money - - it's tough to get and easy to lose. Without it, leadership isn't possible. So, who ultimately fosters trust in all levels of the organization? The managers. Remember, 'leaders go first'. Building a culture of trust is deliberate work! Trust is the operating system of relationships in business.

WEDNESDAY, DECEMBER 7, 2022

1:00 PM-4:00 PM

IN PERSON SESSION ONLY DUE TO CONTENT OF THE SESSION

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Location

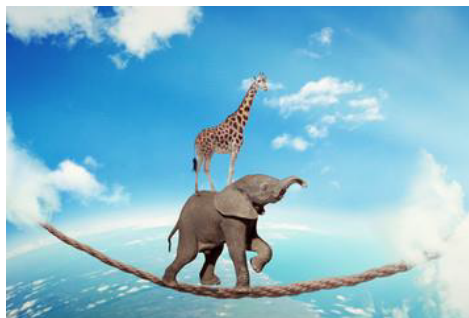
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DODD CEUs pending for SSA, EI, IA, AS, CB Mbr, Bus. Mgr, Supt.