

SWOCOG Multisystem Coordination (MSC)

What is it?

Multisystem Coordination is a regional System of Care designed by and for our communities. We seek to serve individuals with Developmental Disabilities and complex needs. We work with five local Southwestern Ohio counties (Butler, Clermont, Greene, Hamilton, and Warren) to document the challenges facing our community, maintain a public database of local resources, and develop specialized services.

Who is eligible?

At this time youth up to 22 years old, served by their County Board of Developmental Disabilities, are eligible for Care Coordination. Some specialty services within MSC have additional age restrictions. **We are specifically designed to serve individuals with complex needs: those struggling with trauma, those whose behavior can be unsafe towards themselves or others, and those who are at risk of losing their home or community placement.**

We know that there is a need for this service for adults as well, and we are working hard to expand our service range. It is important to us to provide meaningful support, and we will not begin accepting adult referrals until we have those supports in place.

How will it work?

We know that each county has its own system of supports for youth with Developmental Disabilities and complex needs. We will be working *with* existing supports, not in place of them. For individuals with robust support teams, our role in care coordination may simply be referrals to specialized services shared across the region; for those wanting more intensive care coordination, we will work to support and develop that plan with your existing team.

How will this be different than everything else we have tried?

We hear you. We know that the system of supports and services can be a maze to navigate, and often it leaves both families and support staff feeling depleted. We spent over a year talking to families and staff to find out what they feel like they are missing, and we want to keep listening. That is what makes SWOCOG Multisystem Coordination different: It is a regional collaboration. We know that navigating the world of Developmental Disabilities can be isolating, and we believe that our community is strongest when we work together. We've been hard at work finding new resources to make things easier for families, and we'll keep working to listen and respond thoughtfully.

We can't promise there won't be challenges. We can promise you don't have to face them alone.

How do we get started?

Your SSA will need to help you fill out a Multisystem Coordination Referral packet. This includes a history of care, releases of information so we can talk with services about your case, and information on the current situation. Please provide us with current contact information.

What are the specialty services offered?

We will continue developing and expanding our specialty services. Accessing these services may require additional documentation, which your SSA can support you in completing. At this point in time SWOCOG MSC has the following specialty services:

- Planned or Emergency Respite for youth 6-18
- Parent Support and Education Groups
- Specialized Case Review: A team of local professionals will provide recommendations for **regional** services, along with a Family Narrative that blends clinical and personal history.
- Dual Diagnosis Treatment Team, ages 12+
- Counseling through Colleen Johnson, Hopetree Consulting

HOW TO MAKE A REFERRAL

1. An SSA can fill out the Multisystem Coordination Referral packet. We encourage them to reference their existing documentation as much as possible to answer these questions, so we can reduce the burden on families. Please make sure the referral packet includes the signed Release of Information, which will allow us to communicate with past/present care providers, share information with our collaborators, and make referrals to services if/as appropriate. Specific service requests (like respite or DDTT) require some additional documentation. Your SSA will have the list of requirements for those services.
2. After completing the referral packet and any other required paperwork for specialized services, **the County Board Representative identified below will need to review it and sign off.** They will then scan and share the referral with us at SWOCOG:
resource@swocog.org

Butler County: Jen Rice or LaTalia White

Clermont County: Lori Watkins

Hamilton County: Kimi Remenyi

Greene County: Denise Summerville, Kris Keith, or John LaRock

Warren County: Chris Smith, Tony Hidy, or Megan Manuel

3. After receiving an approved referral packet, someone from SWOCOG will reach out to you. We will need to do a few things to complete the referral, including a brief survey (via phone call or online!). We will then work with both the family and the SSA to take the next steps together.